BI Self Report®

BI a GEO Group Company

BI Self Report®, powered by AnyTrax®, offers regular check-ins and automated interviews for clients with minimal cost or officer effort.

The resources of corrections agencies are becoming more and more strained as caseloads grow and become increasingly complex. Officers need time-saving tools that enable them to effectively monitor clients and ensure their compliance. Doing so in an efficient manner ensures that resources are allocated wisely and officer time is maximized.

Streamlined Supervision

Low-risk caseload supervision is simplified with BI Self Report, powered by AnyTrax. Self Report offers an easy way to maintain periodic contact with large numbers of lower risk clients with minimal officer workload.

Product Overview

BI Self Report relies only on a telephone to effectively monitor clients – no additional equipment is necessary. Officers don't have to manage inventory, perform installations, or recover lost equipment while maintaining periodic contact with large numbers of lower-risk clients.

Clients may be enrolled in the Self Report system in just a few minutes. During the enrollment process, clients create a biometric voiceprint used to verify their identity each time they call the Self Report system.

The client calls the system to check in and respond to a series of interview questions on a periodic basis. Interview questions are selected and customized to meet agency requirements and each client interview typically consists of 5-6 questions. Each client response is recorded and any exceptions, such as change in home address, are highlighted for officer review and resolution.

Maximizing Officer Time

Self Report employs several features to enhance officer efficiency when managing large, low to medium risk caseloads that typically require less frequent contact than standard or intensive supervision. The system also provides officers with the choice of adding graduated sanctions for non-compliant or higher risk offenders. Using the secure, web-based software, officers are able to:

- Review electronic case files which include all client check-ins, responses and explanations, and case notes for each client
- Review and resolve exceptions
- Easily interpret case summaries and caseload reports
- Use closed-loop exception resolution which promotes timely officer response to each exception
- Listen to recordings of client verbal explanations for each exception

Key Features

- Fast and easy enrollment through secure, web-based system
- Immediate activation; uses existing phone lines
- Periodic check-ins and interviews (daily, weekly, monthly, or quarterly)
- Confirmed client identity via biometric voice verification (99% accuracy)
- Customized protocols for interview questions, schedules, reminders, and grace periods
- Easy officer access to case history and clients' recorded explanations
- Automatic documentation of check-ins and recorded verbal explanations for exceptions
- Closed-loop exception resolution promotes timely officer response to each exception

Automated Check-ins, Interviews & Reminder Calls

The Self Report system automatically schedules client check-ins and interviews according to agency requirements. Check-ins verify client compliance and can be daily, selected days of the week, weekly, or monthly. Client interviews consist of a check-in plus a series of questions typically regarding status changes, compliance with release conditions, basic changes in employment or home address, attendance at treatment programs, and more. (These interviews can be set up daily, weekly, or monthly.) Automated reminder calls and grace periods can also be configured within Self Report to maximize client compliance.

Align Supervision Resources to Client Risk & Needs

BI Self Report minimizes agency resources needed to manage periodic supervision of lower-risk clients. Agencies streamline supervision of these clients by tailoring Self Report interview requirements to target risk/needs and compliance conditions that are appropriate for each client. This enables agencies to re-allocate resources to supervision of higher risk clients and manage caseloads efficiently.

Call 800.701.5171 today to schedule a product demo.

Scope: The design, production, installation and support of EM services and products in the Boulder, CO and Anderson, IN facilities.

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