



BI VoiceID®, powered by AnyTrax®, offers simple, effective, and economical verification that clients are at home, work, school, or other locations as scheduled.

## Biometric Voice Verification

BI VoiceID, powered by AnyTrax, offers accurate, reliable monitoring of location compliance using only a telephone.

### Product Overview

BI VoiceID, powered by AnyTrax, relies only on a telephone to effectively monitor clients – no additional equipment is necessary. Officers don't have to manage inventory, perform installations, or recover lost equipment.

Clients may be enrolled in the VoiceID system in just a few minutes. During enrollment, VoiceID creates a biometric voiceprint for each client. This voiceprint is then used to verify client identity during each VoiceID check-in. Based on agency protocols and a client's schedule, VoiceID makes random and pre-scheduled outbound calls (from system to client) and accepts pre-scheduled inbound calls (from client to system). VoiceID initiates outbound calls to the client's home phone (or an alternate number such as a cell phone) and clients make inbound calls from any pre-authorized phone number.

BI VoiceID automatically logs each successful client check-in within the monitoring software and provides positive reinforcement to the client. For calls that are unsuccessful, VoiceID records the client's verbal explanation as to why the call was late, missed, or from the wrong location. Alerts of unsuccessful calls are logged in the software and alert notifications can be sent by email, fax, or text message.

### Efficient Supervision of Location Compliance

VoiceID offers effective community-based supervision of large caseloads with varying risk levels. Customizable, graduated sanctions enable officers to tailor supervision of higher-risk clients by selecting the protocol (i.e. curfew, home confinement, short-term sanction) and monitoring intensity level appropriate for each client. VoiceID aids in officer efficiency through:

- Electronic case files which automatically document all client check-ins, responses and explanations, and case notes for each client
- Easy to understand case summaries and caseload reports
- Closed-loop exception resolution which promotes timely officer response to each exception
- Immediate violation alerts sent via email, page, fax or phone (immediate alert notifications are optional)
- Ability to review and resolve violations through the software

## Key Features

- Fast and easy enrollment through secure, web-based system
- Monitor at home, school, work, and other required activities
- Quick, easy check-in using existing telephones
- No need to remove phone features such as call waiting, voicemail, or caller ID
- Confirmed client identity via biometric speaker verification (99% accuracy)
- Easy officer access to case history and client's recorded explanations
- Flexible, timely officer alerts, and elimination of nearly all false alerts
- Align monitoring scope/intensity to client risk/needs
- Systematic adjustment based on agency graduated response protocols
- No equipment to acquire, install, maintain, reset or recover

## Flexible Monitoring to Meet Client Schedules

VoiceID enables officers to customize or automate monitoring of client compliance with location and scheduling requirements as needed. The system automatically schedules call times and frequency according to agency requirements. In addition, custom schedules for each client's curfew/home detention periods and authorized activities such as school or work may be created. Officers have the ability to set up optional wake up calls and check-ins at work, school, or other activities outside the home.

## Graduated Sanctions & Progressive Response Align to Client Risk & Needs

VoiceID automatically tracks each client's compliance or non-compliance and, as a result, notifies officers when clients may be eligible for a step-up or step-down according to agency-defined criteria. This feature enables agencies to match the level and intensity of monitoring to a client's risk and needs. Systematic adjustments can then be made within VoiceID based on an agency's graduated response protocols.

**Call 800.701.5171 today to schedule a product demo.**



Scope: The design, production, installation and support of EM services and products in the Boulder, CO and Anderson, IN facilities.

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