



BI SmartLINK®

Key Features

- Mobile reporting and communication platform to help increase accountability
- Independent modules – select based on client risks and needs
- Biometric facial and voice recognition technology
- Captures GPS point to confirm location upon check-in; option to capture upon login is available
- Enhances officer/client communication with secure in-app messaging and video conferencing
- Ability to send reminders for appointments
- Direct access to local service providers
- Customizable self-report capabilities
- Ability to submit documents at any time
- Available in both English and Spanish

A Mobile App that Supports Compliance

Increase positive outcomes by placing the tools individuals need to be successful and accountable in the palm of their hands. The BI SmartLINK® mobile monitoring app puts everything in one place for the offender, increasing their ability to comply.

Agencies and courts save valuable time with SmartLINK as administrative functions are streamlined and automated. SmartLINK is managed by agencies and courts through BI TotalAccess®, a powerful, easy-to-use monitoring software platform designed by and for community corrections experts.

SmartLINK can be used in conjunction with electronic monitoring or as an alternative. The app's independent modules are customizable for agency preferences or client risks and needs.

Benefits of Mobile Monitoring

- Saves time with fewer face-to-face meetings and phone calls
- Records confirmation of client activities and location compliance
- Provides reminders and tracks client acknowledgement of supervision tasks
- Confirms client attendance at mandated appointments
- Allows client to submit information and schedules electronically, reducing time spent on administrative work

BI SmartLINK Modules



MY INFO

- Clients can view information and submit changes for officer approval, including address, phone number, email, employment, personal contacts, and community referral assignments



BIOMETRIC CHECK-IN

- Biometrically verifies client identity and location through fixed or randomly scheduled check-ins
- Allows officers to confirm location, curfew, and travel restriction compliance



CALENDAR

- Pushes officer-created events and reminders to the client for upcoming appointments such as court dates, meetings, and counseling
- Ability for clients to submit their own schedule for officer approval
- Officers can link biometric check-ins to calendar events to verify attendance at required activities





RESOURCES

- Equips clients with a list of agency-approved service providers for housing, medical, employment, and other essential services, and access to a dedicated call center
- Clients can generate turn-by-turn directions and launch a call to the resource from within the module



SELF REPORT

- Similar to a reporting kiosk, clients can report significant life changes such as address, employment, program violations, arrests, and contact with law enforcement
- Self-report questions can be customized by agency
- Option for a self-report to end with a biometric check-in is available



MESSAGES

- Provides the ability for clients and officers to directly message each other, and for officers to send a message to several clients at once
- Messages cannot be deleted and are stored in TotalAccess with a date and time stamp



MEDIA

- Allows clients to upload documents captured as photographs, such as employment and court information, to TotalAccess where it is immediately available for officer review



SUPERVISION TERMS

- Enables clients to retrieve and review conditions of supervision or release at any time



VIDEO

- Enhances officer/client communication, while reducing the number of office visits
- Officers can start a video conference at any moment, or schedule for a specific time
- Date and time stamp are stored in TotalAccess

OPTIONAL: VOICE BIOMETRICS

- Incorporates BI VoicelD® as an alternative to facial biometrics
- Check-In: Client launches a check-in call through VoicelD instead of taking a photo
- Self Report: Client is prompted to place a call to VoicelD after responding to the questionnaire

**Call 800.701.5171 today to schedule a free product demo.
Visit us at [BISmartLINK.com](https://www.bismartlink.com)**