



BI TotalAccess®

CASE MANAGEMENT IN THE PALM OF YOUR HAND

For officers on the go, the BI TotalAccess® app allows you to manage your caseload and resolve issues when you are away from your computer. Simply download the free BI TotalAccess app onto your smartphone to supervise your caseload from anywhere.

TAKE ACTION WITH A SINGLE TAP

Developed based on customer needs and feedback, this dynamic officer app puts the functionality of TotalAccess on your smartphone. The easy-to-use interface simplifies case management. Features include streamlined alert management, complete schedule management, client mapping and playback, technology changes, tamper reset functions, video conferencing and in-app messaging, field visits, push notifications, self-pay management, and more. The app also features an automatic light and dark mode.

ADVANCED MAPPING CAPABILITIES

TotalAccess provides officers access to Google Maps Platform® to build zones and review client movements. Google Maps displays road, aerial, and bird's eye views of GPS points in 2D and 3D.

THE COMPLETE MONITORING SOFTWARE SOLUTION

TotalAccess is a secure, web-based software that provides agencies with quality case management tools 24/7. Whether you are on a desktop or mobile device, one login grants you instant visibility and management of all BI products—all to place you in control of client monitoring.

KEY FEATURES

- Easy-to-use interface
- Manage alerts and generate violations
- Approve/deny client schedule requests with a single tap
- View/edit client profiles, schedules, and case notes
- See a client's GPS points, location history, and custom zones
- Create recurring weekly and monthly calendar appointments
- Access client documents
- Conduct secure video conferences and send messages to clients
- Tamper reset functions, field visits, self-pay management, and more

Call 800.701.5171 today to schedule a product demo.



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