



BI TotalAccess®

A COMPLETE CASE MANAGEMENT SOFTWARE SOLUTION

BI TotalAccess® is a secure, web-based software that provides agencies with quality case management tools 24/7. A dynamic mobile app, configurable case management tools, predictive analysis, and the ability to integrate crime scene correlation data make TotalAccess the premiere electronic monitoring software in the industry. Whether you are on a desktop or mobile device, one login grants you instant visibility and management of all BI products—all to place you in control of client monitoring.

MOBILE APP

For officers on the go, the TotalAccess app enables you to manage your caseload and resolve issues, even when away from your computer. Simply download the free BI TotalAccess app onto your smartphone and begin supervising your caseload from the palm of your hand. Features include streamlined alert management, complete schedule management, client mapping and playback, technology changes, tamper reset functions, video conferencing and in-app messaging, field visits, push notifications, self-pay management, and more.

TIME-SAVING ADMINISTRATIVE SERVICES

BI Agency Assist® is a high-touch service option, designed to relieve officers of time-sensitive administrative tasks so they can shift their focus to high-risk clients. Call center specialists are available 24/7 to handle violation alerts, check-ins, scheduling, field notes, self-pay management, and more.

ADVANCED MAPPING CAPABILITIES

TotalAccess provides officers access to Google Maps Platform® to build zones, review client movements, and simultaneously view multiple client's points in one place. Google Maps displays road, aerial, and bird's eye views of GPS points in 2D and 3D. The software also utilizes Dun & Bradstreet to keep public places of interest up to date.

COMPREHENSIVE REPORTING

User-friendly reports are available to review client activity, alert summaries, caseload statistics, inventory status, and more. Reports can be delivered daily, weekly, or monthly to a designated email as a Word, Excel, or PDF document.

KEY FEATURES

ACCESSIBILITY

- Internet accessible 24/7
- Easy-to-use desktop and app interfaces
- Secure login on bi.com
- No third-party plug-ins required

ESSENTIAL FUNCTIONALITY

- Manage client alerts, schedules, and case notes from anywhere
- Enroll/inactivate clients
- Build custom zones
- Generate violations with ability to customize notifications
- Robust reports for client activity, caseload stats, and inventory status
- Access client documents
- Conduct secure video conferences and send messages to clients
- Integration tools to eliminate data gap

CONFIGURABLE SOLUTIONS

- BI Agency Assist®
 - Contact documentation
 - Scheduling
 - Enhanced monitoring
 - Client docs
 - Automated services

BI ANALYTICS® SUITE

- Advanced statistical tool incorporates client behavior to calculate potential risk
- Details client's proximity to areas of interest to support risk-based zone creation
- Identifies travel patterns including absconding and suspicious stop activity
- Continues to "learn" over time

Call 800.701.5171 today to schedule a product demo.



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