

BI SmartLINK®

THE POWER OF MOBILE CASE MANAGEMENT

BI SmartLINK® is the mobile case management solution behind our electronic monitoring technologies. This affordable and easy-to-use client app enables agencies to securely manage supervision activities, collect data, automate administrative work, and enhance compliance through real-time communication.

ENHANCE COMMUNICATION, INCREASE ACCOUNTABILITY

Agencies use SmartLINK to simplify communication with clients and provide valuable information, so clients feel prepared and motivated to comply with their conditions of release. Real-time communication tools include secure text messaging, video conferencing, and notification reminders. Community resources, to-do tasks, and calendar view keeps clients accountable. Plus, the intuitive home screen prioritizes tasks for clients to increase compliance.

LEAST RESTRICTIVE FORM OF SUPERVISION TECHNOLOGY

SmartLINK offers agencies a reliable supervision technology without the need for a body-worn device. Clients can easily answer self-report questions and complete check-ins. The app biometrically authenticates the identity of the client by comparing a new photo against photos established at enrollment. Liveness detection technology adds the ability to verify that a live person is completing the check-in. Missed check-ins, incomplete tasks, or changes in client-reported information can alert officers before a minor issue becomes a violation.

SAVE TIME ON ADMINISTRATIVE WORK

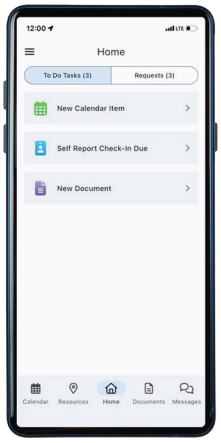
The SmartLINK app streamlines and automates administrative functions for officers, enabling them to quickly see who is on track and who may need attention, helping them prioritize higher-risk cases. Providing clients with the ability to submit information and schedules electronically through the app reduces the amount of paperwork officers need to handle, while providing visibility of all pending approval requests.

KEY FEATURES

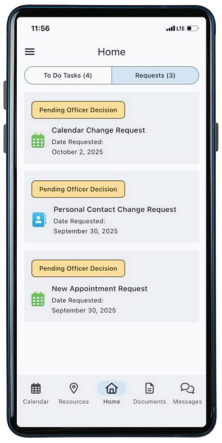
- Downloadable on client's smartphone or BI Mobile® device
- Tiered program options based on client risk and needs
- To-do list enables clients to view all tasks and complete requirements
- Calendar, reminders, and document upload help increase compliance
- Provides clients with visibility after requests are submitted
- Streamlined client enrollment ensures quick app activation
- Liveness detection verifies a live person at check-in
- Records confirmation of client activities
- iOS and Android compatible
- Full app translation in 16 languages
- Officers manage in BI TotalAccess® for seamless case management
- Monthly officer training webinars
- Integrates with BI location tracking, alcohol, and RF devices
- Distance-based tracking option or pair with BI SmartBAND® 1.0 for added security

Call 800.701.5171 today to schedule a product demo and learn about available program options.

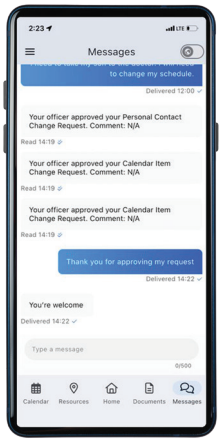
COMMUNICATION TOOLS



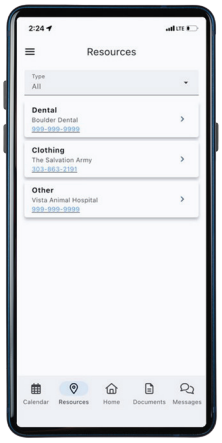
To Do Tasks



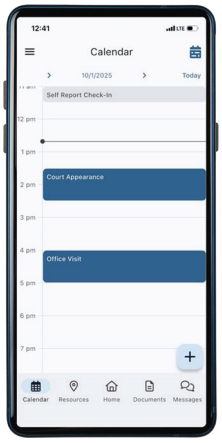
Requests



Messages



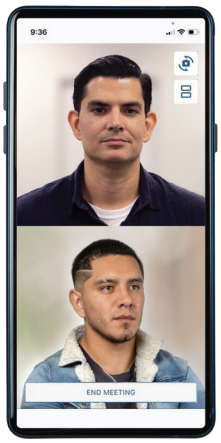
Resources



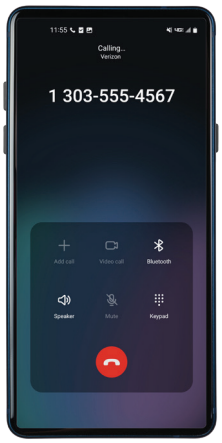
Calendar



Notifications

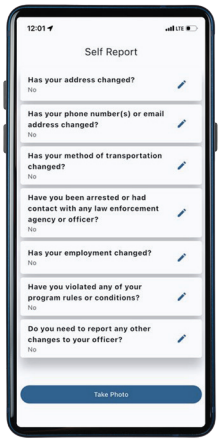


Video Conference



Two-way Calling
(Available with BI Mobile)

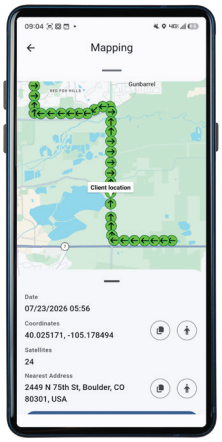
SUPERVISION TOOLS



Self Report

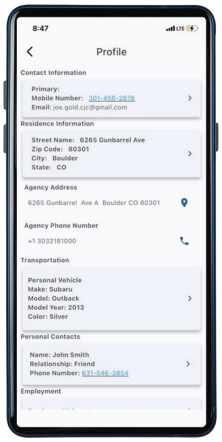


Biometric Check-in with
Liveness Detection

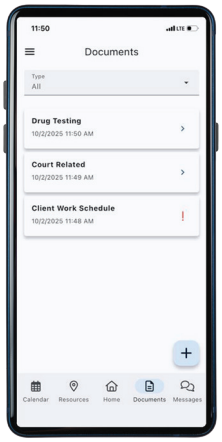


Location Monitoring
View from BI TotalAccess

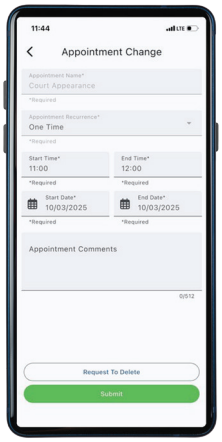
ADMINISTRATIVE TOOLS



Profile



Documents



Client-submitted
Schedules & Changes