



# BI VoicelD®

BI VoicelD offers simple, effective, and economical verification that clients are at home, work, school, or other locations as scheduled.

## Key Features

- Support for English, Spanish, French, Mandarin, and 30 additional languages
- Full integration within BI TotalAccess®
- Fixed and Random schedules with Daily, Weekly, and Monthly options
- Easily re-enroll a client's voiceprint at any time
- Name schedules for quick call window identification
- Automated client check-ins, responses, and explanations
- Monitor call counts
- Clear case summaries and caseload reporting
- Alerts via fax, email, or text
- View and resolve violations within TotalAccess

## Biometric Voice Verification

Now fully integrated with BI TotalAccess®, the BI VoicelD® voice verification system is an automated, easy-to-use, equipment-free, offender supervision tool for large caseloads with varying risk levels.

## Product Overview

VoicelD is an automated system that verifies each client's identity through biometric "voice print" authentication. The VoicelD system can also verify location compliance throughout the day via a series of automated outbound calls to the client at various approved locations, including work, appointments, school, or home. If at the location, the client calls VoicelD and performs a voice verification. Requiring only a phone to effectively monitor clients, officers do not have to manage any additional inventory, perform equipment installations, or recover lost equipment.

During enrollment in TotalAccess, officers guide clients to create a biometric voice print that is stored in VoicelD. The system verifies the client's voice during each check-in call. Notification calls from the system to the client are completed for both random and fixed schedules. Once the client receives the notification call, he or she must call VoicelD within a few minutes from an authorized phone number. Officers may configure both the notification and check-in phone numbers.

VoicelD automatically logs each successful and unsuccessful call event. If a client is late or checks-in when not scheduled, the system records the client's verbal explanation for the exception. Calls from unauthorized phone numbers are logged to allow for further investigation, if required. Unsuccessful and non-compliant call events can be configured to alert the officer by fax, email, or text message.

## A Voice Solution that Meets Your Needs

VoicelD offers effective community-based supervision of any caseload. The system is highly customizable, which allows officers to tailor supervision and establish a monitoring intensity level appropriate for any client. Managing clients is easy and straightforward as VoicelD is fully integrated in TotalAccess.



**Call 800.701.5171 today to schedule a product demo.**