



# BI SmartLINK™

## Key Features

- Monitors participant accountability through the standard event and alerting capabilities offered by BI's case management system, BI TotalAccess
- Provides easy access to key participant tasks such as reporting, counseling appointments, and court appearances
- Offers participants immediate access to community referral resources
- Facial biometrics ensures participant identity
- Location information is gathered with each participant check-in
- English and Spanish are both supported with the ability to add other languages based on customer needs
- Application access is controlled by Username and Password security credentials created in TotalAccess
- Schedule notifications are sent to the participant's phone to remind them of appointments, court dates and supervision visits

BI SmartLINK™ is a suite of software and secure communications tools that are downloaded to a participant's personal smartphone or tablet. The application enhances supervision and case management capabilities with services such as calendaring appointments, connecting participants to community resources, and providing location verification tools. Officers benefit from the ability to automatically notify participants of scheduled supervision activities including court dates and referral appointments. In addition, location information helps officers confirm compliance and increase accountability.

## Module Approach allows flexibility to meet participant and agency needs

SmartLINK has four primary tools that work independently from each other and are all controlled from within BI TotalAccess®, BI's case management and monitoring platform. This modular approach allows flexibility for the agency and the officer to tailor what is delivered to the participant's mobile device based on their needs and risk levels. Schedule notifications are sent to the participant's phone to remind them of appointments, court dates, and supervision visits resulting in increased compliance and accountability.

### CHECK-IN MODULE

- Captures participant's picture and the check-in location, both of which are then submitted to TotalAccess. The picture is matched biometrically to verify the participant's identity. The location data from the check-in can be used to identify the address closest to where the participant checked in, and can then be viewed in enhanced mapping.
- Helps officers confirm that the participant has complied with required referrals as well as curfew restrictions and ensures they have remained in their required geographical area.

### SELF REPORT MODULE

- Presents the participant with a list of supervision-related questions, like a self-reporting kiosk. Participant responses are recorded for officer review and follow-up, if necessary.
- Allows officers to keep up with the status of lower risk participants who may not require frequent face-to-face visits. This module also supplements face-to-face visits for higher risk participants and allows them to quickly notify the officer of status changes between scheduled visits.

### CALENDAR MODULE

- Calendar items entered by the officer are "pushed" to the participant's mobile device with a viewable chronological list of appointments that participants can individually tap to view appointment details.
- For appointments with referral agencies, the participant can generate turn-by-turn directions to the appointment or launch a call to the provider from within the module.
- Participants also receive "pop-up" messages to remind them of schedules, appointments, and supervision requirements in their calendars.

### RESOURCES MODULE

- Agency-approved community resources are available on the participant's mobile device allowing participants to easily locate specific services based on their needs.
- Like the calendar, turn-by-turn directions and calls to the resource phone number may be launched directly from within the module.



**Call 800.701.5171 to learn more or to schedule a product demonstration.**